# **Lessons Learned from the RPSO NPP:**

Relevance to the Complaints System

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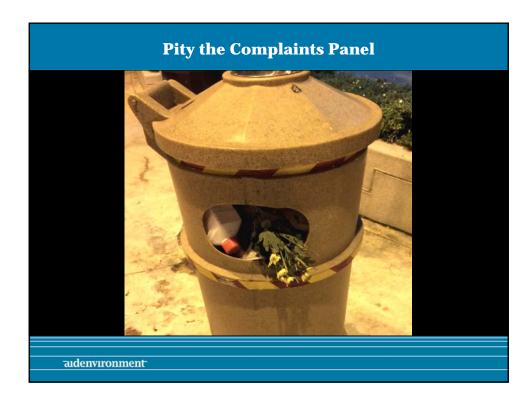
Presentation for Preparatory Cluster Complaints System Revamp RSPO RT12, 17 November 2014, Kuala Lumpur

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# This presentation



- Aidenvironment
- Experiences with using the New Planting Procedure:
  - Upsides
  - Areas for improvement
- Enriching the Complaints System with "Issue Filtering"



### **About Aidenvironment**

Founded: Amsterdam, 1988

Mandate: Foundation

Offices: Netherlands, Indonesia and Malaysia

Work fields: Sustainable natural resource

management, commodity trade & investment

Worked on palm oil since 1997 RSPO member since June 2014







# Focus on RSPO's "accountability mechanisms"

# The P&C require robust Certification Systems

- Membership applications
- ☑ Partial certification
- ☑ Complaints and grievances
- DSF
- ☑ Impact mapping
- ☑ Compensation and Remediation
- ☑ New Planting Procedure (NPP)



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# As RSPO adopts more, and more formal rules for governance, "amicable" resolution (compromise) becomes just one of the possible outcomes High Competition Collaboration Compromise Compromise Collaborate or Collaborate or Compromise Collaborate or Compromise Collaborate or Collaborate or Compromise Collaborate or C

# **RSPO's New Planting Procedure**

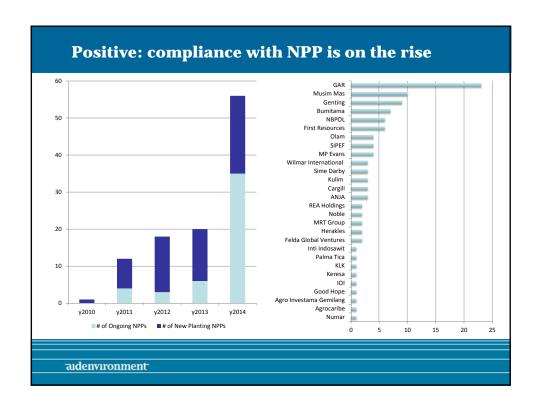
A procedure meant to pre-empt future conflict (or compromise)

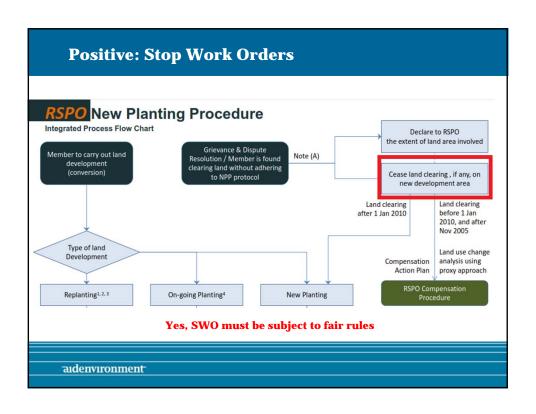


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# **Testing and using the NPP**

- Three major comments filed since December 2013
- 107 NPPs reviewed (October 2010 July 2014)
- Continuous monitoring
  - 107 NPPs: 1,17 million hectares
  - Of this, 164,000 ha (14%) is identified as HCV
  - An average NPP covers 11,000 ha.
  - Range from 25 ha to 70,000 ha







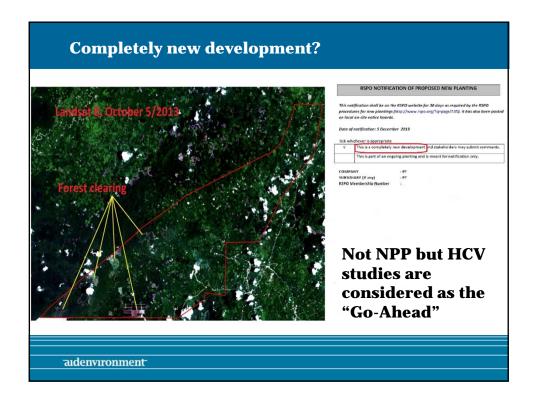


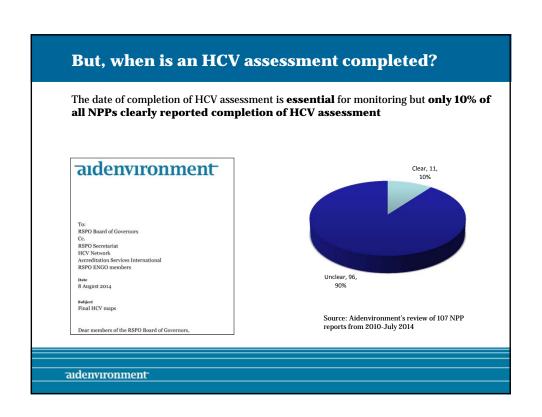
### But,

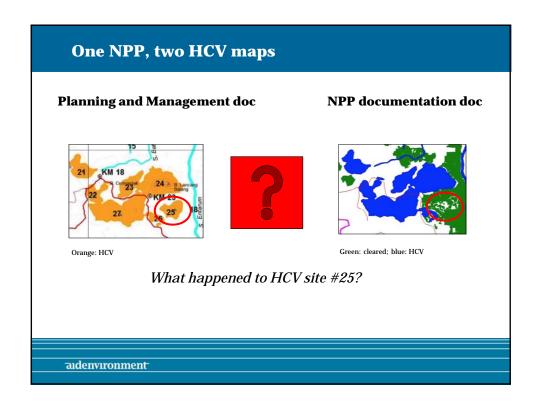
There are still many inconsistencies and weaknesses in NPPs  $\,$ 

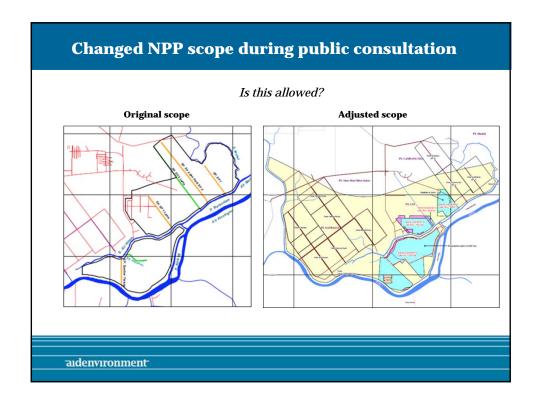
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# Certification Body Land development and planting of oil palm will begin in January 2014 following the procedures of the RSPO New Planting Procedures (NPP). This is part of an ongoing planting and this report is meant for notification only. Landsat 8, 20 June 2013 Landsat 8, 30 January 2014 Landsat 8, 30 January 2014 X This is a completely new development and stakeholders may submit comments. This is part of an ongoing planting and is meant for notification only.









# "Issue filtering"

• Most NPPs offer grounds to file comments

### But what causes weak NPPs?

- · Plantation company?
- Certification Body?
- RSPO secretariat/Working Groups?
- The government?
- Communities



 RSPO facilitated dialogue can help to unravel these complex realities

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# RSPO has no "issue registar"

- What if RSPO itself is part of the problem?
  - E.g. NPP Template for CBs
- Except for GA Resolutions or lobbying Working Group chairs, there are no mechanisms to put RSPO's own problems on an agenda
- Perhaps, we should have a public logbook?



### **Conclusions**

- NPP offers a valuable tool to prevent non-compliance
- However, there is a lot of non-compliance with NPP itself
- Rules are getting increasingly complicated

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### **Conclusions**

- Issue filtering to unravel complex problems
- Escalation to full complaint may be avoidable in many instances
- Especially so, if there are multiple outcomes possible

